Zurich Travel Assistance

For assistance or in an emergency please call
+44 (0)1489 868 888

For further information, visit
www.zurich.co.uk/zurichtravelassistance

Zurich Insurance plc is a public limited company incorporated in Ireland, Registration No. 13460.
Registered Office: Zurich House, Ballsbridge Park, Dublin 4, Ireland.
UK Branch registered in England and Wales Registration No. 887686.
UK Branch Head Office: The Zurich Centre, 3300 Parkway, Whiteley, Fareham, Hampshire PO15 7JZ

Zurich Insurance plc is authorised by Central Bank of Ireland and authorised and subject to limited regulation by the Financial Conduct Authority Details about the extent of our authorisation by the Financial Conduct Authority are available on request.
Our FCA Firm Reference Number is 203093

714055004 (01/17) RRD

Your Emergency Assistance card
This card contains details of the Zurich Travel Assistance phone number and website, giving you access to a range of assistance services. Assistance lines are manned 24 hours a day by experienced multilingual assistance co-ordinators.
Please put this card somewhere safe.

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Please note the following services are provided by third parties not Zurich and may attract costs which must be borne by you or your employer.

While you’re away, you have a 24 hour helpline for:

- **Medical Assistance** – Vehicle repairs, theft of vehicle documents, baggage or tickets
- **Travel Support** – Medical assistance where you are travelling to or from the United Kingdom
- **Emergency Message Communication** – we can contact your employer and deliver a message
- **Airport Lounge Access** – A discount on standard membership fees
- **Country Alerts** – Global incident monitoring and urgent travel advice
- **Country Profiles** – Comprehensive country-specific information
- **Emergency Cash Advance** – To replace cash lost or stolen during your journey
- **Emergency Medical Help** – To provide medical care and repatriation if you need it
- **Emergency Response** – A scheduled safety telephone call check in service
- **Meet and Greet Service** – To arrange this service. Please allow at least 5 working days’ notice for Zurich Travel Assistance to arrange this service.
- **Home Emergency** – to arrange for a roadside assistance vehicle to bring you to safety
- **Homeguard** – To have a discount off the standard fare normally charged for this service
- **Meet and Greet Service** – To arrange this service. Please allow at least 5 working days’ notice for Zurich Travel Assistance to arrange this service.
- **Airport Lounge Access** – To have a discount off the standard fare normally charged for this service
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